



**Communities & Organisations**

# **Pinelands Precinct**

## **Community Police Forum Safety Plan**

Presented by: Pinelands Precinct Community Police Forum Executive Committee  
Author: Dr Marietta Hopley  
Dated: 23 October 2024

## Index

1. Introduction
  2. Definitions
  3. Pinelands Precinct Community Police Forum Boundary Map
  4. Pinelands Precinct Crime Statistics provided by SAPS
  5. Recommendations to consider based on post-audit crime statistic outcome
  6. Goal of Pinelands Precinct CPF Safety Plan
  7. Key Objectives for the Pinelands Precinct CPF Safety Plan
  8. Key Stakeholders of the Pinelands Precinct CPF
  9. Pinelands Precinct CPF Safety Plan 2024 - 2027
  10. Sustainability and 3 Year Planning (2025 -2027)
  11. Conclusion
- 

## Approved and Adopted

At Pinelands on this 23rd day of October 2024

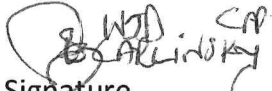
  
Pinelands CPF Chairperson

  
Signature

  
Pinelands SAPS Station Commander

  
Signature

  
Pinelands VISPOL Commander

  
Signature

## 1. Introduction

The Pinelands Precinct Community Police Forum (CPF) is dedicated to enhancing safety and security through strategic collaboration with key stakeholders. This three-year Community Safety Plan outlines targeted strategies and initiatives to address prevalent safety concerns, based on a SAPS safety audit, and to promote community well-being with increased support and visibility from SAPS. Building upon the Community Policing Consultative Forum's Five-Year Plan (2024-2029), this plan will tackle systemic challenges and implement focused interventions and collaborative support. By enhancing legitimacy, resource allocation, partnerships, accountability, and training, the Pinelands Precinct CPF seeks to establish an inclusive and responsive community policing model. This approach aims to protect vulnerable groups and strengthen community resilience, ultimately fostering a safer and more equitable environment for all residents.

### 1.1 Who is the Pinelands Community Police Forum (CPF)?

It is an elected executive committee with individuals that are security cleared by SAPS, from the Pinelands Precinct (Pinelands, Thornton, Ndabeni, Epping 1) Community who work in collaboration with local SAPS, law enforcement agencies, residents, stakeholders, and community organisations. Our vision includes providing oversight to SAPS service delivery to the community, ensuring accountability, and fostering a safe and secure environment for all residents.

#### 1.1.2 The culture of the Pinelands Community Police Forum (CPF)

- Vision for the Pinelands Precinct CPF

"To create and maintain a safe and united community where residents thrive in a secure environment through collaboration and proactive crime prevention efforts."

- Mission Statement for the Pinelands Precinct CPF:

"Our mission is to enhance community safety and well-being through proactive crime prevention, collaborative partnerships, and community engagement. We are committed to fostering a sense of unity, trust, and empowerment among residents, stakeholders, and law enforcement to create a safe, secure and thriving community for all."

- Values of the Pinelands Precinct CPF:
  - **Safety**  
Prioritising the well-being and security of all community members.
  - **Collaboration**  
Working together with residents, stakeholders, and law enforcement to achieve common goals.
  - **Integrity**  
Upholding honesty, transparency, and ethical behaviour in all actions and decisions.

- **Empowerment**
- Encouraging and supporting “all residents and business owners” to take an active role in community safety and crime prevention.
- **Inclusivity**  
Respecting and valuing the diversity of our community and ensuring that all voices are heard and represented.
- **Accountability**  
Taking responsibility for our actions and commitments to ensure trust and credibility within the community.

### 1.1.3 **Mandate** for Pinelands Precinct Community Police Forum

The South African Constitution mandate the regulation, establishment, functioning and management of Community Police Forums and Boards, to operate as effective Community Structures through which the Police shall liaise with the Community in order to achieve the objectives contemplated in **Section 215 of the Interim Constitution and Section 205(3) of the Constitution of the Republic of South Africa**, and provide for the establishment of Community Safety and Support Structures under the control of the Forums and Boards.

### 1.1.4 **Legal Guidelines** as per Government Gazette and Circulars for the Pinelands Precinct Community Police Forum

- Constitution of the Republic of South Africa, Act 108 of 1996, Section 206(3)
- South African Police Service Act, Act 68 of 1995: Sections 10, 18 and 64C
- South African Police Service Interim Regulations for Community Police Forums and Boards: GN R384 in GG 22273 of 1 May 2001 Sections (1) and (5)
- South African Police Service Act S 18(1)(a)-(f)
- No. 3 of 2013: Western Cape Community Safety Act, 2013

### 1.1.5 **Working Guidelines** for the Pinelands Precinct Community Police Forum

- The Forum shall remain non-partisan and not affiliated with any political party.
- The Forum shall strive to be as representative as possible of the community, which shall include community-based organisations, community safety, and support structures within the area.
- Meetings of the Forum shall be conducted in a language that is comprehensible to all attendees.
- All community safety and support structures, along with related associations, must be registered and accountable to the Forum in the area where they operate.

1.2 **What** is the overall aims and objectives of the Pinelands Precinct Community Police Forum and Safety Plan?

1.2.1 The **aim** of the Pinelands Precinct Community Police Forum Safety Plan

The plan aims to reduce crime rates and enhance safety and security in the precinct suburbs of Pinelands, Thornton, Ndabeni, and Epping 1 through targeted crime prevention strategies and community policing initiatives.

1.2.2 The objectives of the Pinelands Precinct CPF Safety Plan, **working document**, is to:

- Achieve all objectives outlined in Section 18(1) of the Act.
- Establish and maintain a partnership between the community and the South African Police Service (SAPS).
- Foster effective communication between SAPS and the community.
- Enhance cooperation between SAPS and the community to address policing needs.
- Improve the delivery of police services at national, provincial, district, sub-district, and local levels.
- Promote transparency and accountability of the police service to the community.
- Encourage joint problem identification and resolution with SAPS and the community.
- Foster cooperation and respect for human rights within SAPS, the local community, law enforcement agencies, community safety structures, victim support structures, community-based organisations, institutions, and the municipal police service.
- Collaborate with institutions at local, district, sub-district, provincial, and national levels to promote the Forum's aims and objectives.
- Mobilise the community and local organisations to join the Forum, sub-forums, community safety structures, and support structures.
- Assist in initiating and coordinating social crime prevention programs and projects in partnership with SAPS, state departments, law enforcement agencies, the municipal police service, and other CPF structures.
- Request accountability from the police service regarding the achievement of objectives as per Section 205(3) of the Constitution of the Republic of South Africa.

1.3 **Where** will the Pinelands Community Police Safety Plan be implemented?

It will be implemented in the precinct suburbs of Pinelands, Thornton, Ndabeni, and Epping 1, focusing on specific areas within each suburb identified as high-crime zones.

1.4 **When** will the Pinelands Community Police Forum Safety Plan be implemented?

It will be implemented **immediately** upon **approval of all relevant stakeholders**, with ongoing quarterly evaluations and adjustments as needed to ensure its effectiveness in reducing crime and improving safety outcomes, effective communication with all stakeholders in the precinct suburbs.

## 1.5 How will the Community Police Forum Safety Plan be implemented?

- To form a Steering Committee which is one of the key mandates of the CPF - Include community, SAPS, local government, and organisations.
- Create Action Plan - Break down the Safety Plan into clear steps with key priorities, objectives, activities, timelines with responsibilities.
- Enhance Communication - Establish regular updates via newsletters, social media, and meetings.
- Strengthen Partnerships - Collaborate with local businesses, schools, and organisations.
- Promote Engagement - Encourage community participation in CPF activities and meetings.
- Implement Crime Prevention Strategy - Launch initiatives with CID, Neighbourhood Watch, Safety and Security Stakeholders and safety workshops for the community and local business owners.
- Monitor Progress - Regularly evaluate the plan's effectiveness and gather feedback in order to assess plan and update the plan as a work in progress, working document.
- Provide Training - Offer sessions on conflict resolution, crime reporting, and emergency response.
- Ensure Accountability - Maintain transparency and accountability for SAPS and law enforcement.
- Utilise Technology - Deploy surveillance cameras, community alert systems, use Internet and informative community media platforms to communicate and receive feedback.
- Secure Funding - Identify potential funding sources and resources to support the implementation and sustainability of Pinelands Precinct CPF Safety Plan.

## 2. Definitions

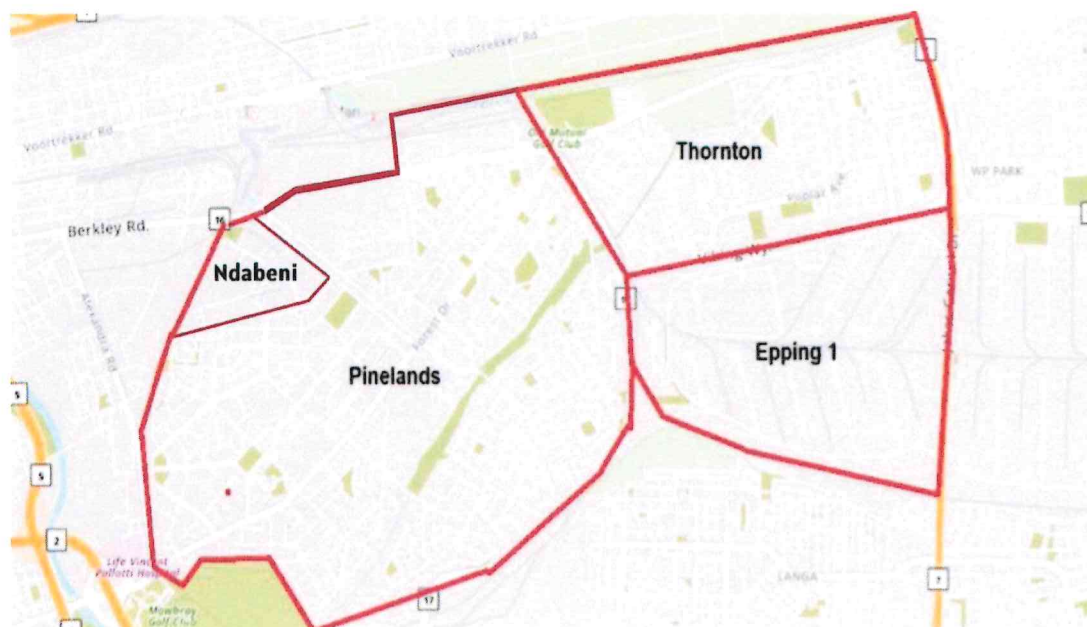
For the purposes of the Pinelands Precinct CPF Safety Plan, specific terminology will be used in the plan and in communication with stakeholders. These terms are defined as follows:

Terms	Explanation
Crime	Crime refers to an action or omission that constitutes an offense and is punishable by law. It involves activities that violate legal statutes and can range from minor infractions to serious offenses. In the context of a community police forum, addressing crime involves identifying patterns, understanding root causes, and implementing strategies to prevent and reduce criminal activities within the community.
Safety	Safety refers to the condition of being protected from or unlikely to cause danger, risk, or injury. In a community police forum, safety encompasses the well-being of residents and the pro-active creation of an environment where people feel secure and free from the threat of crime. Efforts to enhance safety often involve collaboration between law enforcement, community members, and local organisations to implement measures that protect individuals and promote a sense of security within the community.
Collaborative partnership	Agreement and actions made by consenting organisations to share resources in order to accomplish a common goal.

Community	A geographic area served by a police department or law enforcement agency and the individuals, organisations, and agencies within that area.
Community engagement	Conduct ongoing interaction with citizens in the manner contemplated by the Act. Enhance the quality and accessibility of safety programmes through improved participation by the community and facilitate pro-active and interventionist models in communities.
Community mobilisation	An attempt to bring together both human and physical resources, in order to achieve sustainable development.
Community Police Forum	A forum whereby the SAPS and the community jointly work in collaboration to address crime and come up with crime prevention initiatives to deal with the identified crime challenges. (SAPS Interim Regulations for Community Police Forums and Boards)
Community Policing	A philosophy that guides police management styles and operational strategies emphasising the establishment of police-community partnerships and a problem solving approach responsive to the needs of the community.
Community Policing Strategy	Is a strategic response to the Constitution of the SA, particularly Section 206(3) and White Paper on Safety and Security, 2016 (Modise, 2024). To understand the concepts of CP it is of utmost importance to establish where the concept emanated from, in light of this, the regulatory framework is discussed in more detail in the next section.
Community Safety Forum	A coordinating structure for collaboration and integrated planning which emphasises on the need to ensure synergy and alignment to fast track and improve service delivery, supporting a developmental approach to safety, crime and violence prevention at local government level.
Multidisciplinary	Involving several stakeholders through community participation in the fight against crime.
Policing	Policing is a proactive process employed to maintain law and order, social cohesion, and respect for the rule of law in the country.
Resource Matrix	Method of entering, reviewing and editing resource assignments to activities
Youth	Means persons between the age group of 14-35 (National Youth Policy, 2015-2020)
Child	A child is understood as “a person under the age of 18 years”, as defined under the Children’s Act, 38 of 2005.
Data	Data is a representation of facts, concepts, or instructions in a formal manner, suitable for communication, interpretation, or processing by humans or by automatic means. Data are the raw elements of a database or dataset and are made up of characters, fields, and records. Data can also consist of lines, polygons, points, or pixels if the data is spatial or imagery.
Evidence	Evidence is information and data that can confirm, or reject, assumptions about a policy’s anticipated effectiveness and how it is best achieved.
Law Enforcement Officer	A law enforcement officer is a person duly appointed by a government entity to perform the powers and duties associated with a peace officer.
Violence	For the purposes of the Western Cape Safety Plan, the definition of “violence” adopted by the World Health Organisation and echoed by the Western Cape Integrated Violence Prevention Policy Framework (2013) is followed. Violence is defined as “the intentional use of physical force or power, threatened or actual, against oneself, another person or against a group or community, that either results in or has a high likelihood of resulting in, injury, death, psychological harm, mal- development or deprivation”. Therefore, this definition identifies three sub-types of violence: self-directed violence, interpersonal violence, and collective violence.
Victim	A victim is an individual who has suffered harm, injury, or loss as a result of a crime, accident, or other events. In the context of a community police forum, a

	victim may seek support, protection, and justice through collaborative efforts with law enforcement and community resources.
Offender	An offender is a person who has committed a crime or an illegal act. In a community police forum, addressing the behaviour of offenders involves collaboration between law enforcement, community members, and other stakeholders to prevent future offenses and promote rehabilitation.
Environment	In this context, the environment refers to the physical, social, and cultural surroundings that can influence crime and safety within a community. It includes factors such as neighbourhood conditions, community resources, social dynamics, and the overall sense of safety. A community police forum often focuses on improving the environment to reduce crime and enhance the quality of life for residents.
Spatial planning	Focus on optimising the physical layout and infrastructure of the community to enhance security and accessibility.
Social planning	Aims to strengthen community bonds by fostering inclusivity, engagement, and collaboration among residents to build a united front with no silo's against crime.
Institutional planning	Ensures seamless cooperation between law enforcement, local government, and community organisations, facilitating efficient resource allocation and policy implementation. By integrating these three dimensions, the safety plan seeks to create a cohesive and resilient community environment that prioritises the well-being and security of all its members.

### 3. Pinelands Precinct Community Police Forum Boundary Map



#### 4. Pinelands Precinct Crime Statistics provided by SAPS

*\*\*Pinelands Precinct Safety Plan Audit over a period of 12 months (2023 – 2024)*

*\*\*Specific questions were raised by the Pinelands Precinct CPF to SAPS to which they gave specific answers that was used to compile a safety audit for the purpose of the Safety Plan.*

##### 4.1 Total amount of victims of crime in Pinelands Precinct for year

283

##### 4.2 Total amount of crimes experienced in Pinelands Precinct for year

2263 reported

#### Assumption for 4.1 and 4.2

The discrepancy between the total number of victims and the total number of crimes reported in the Pinelands precinct suggests that multiple crimes may involve repeat victimization or affect multiple victims, indicating potential issues with crime reporting and victim support.

#### Analysis

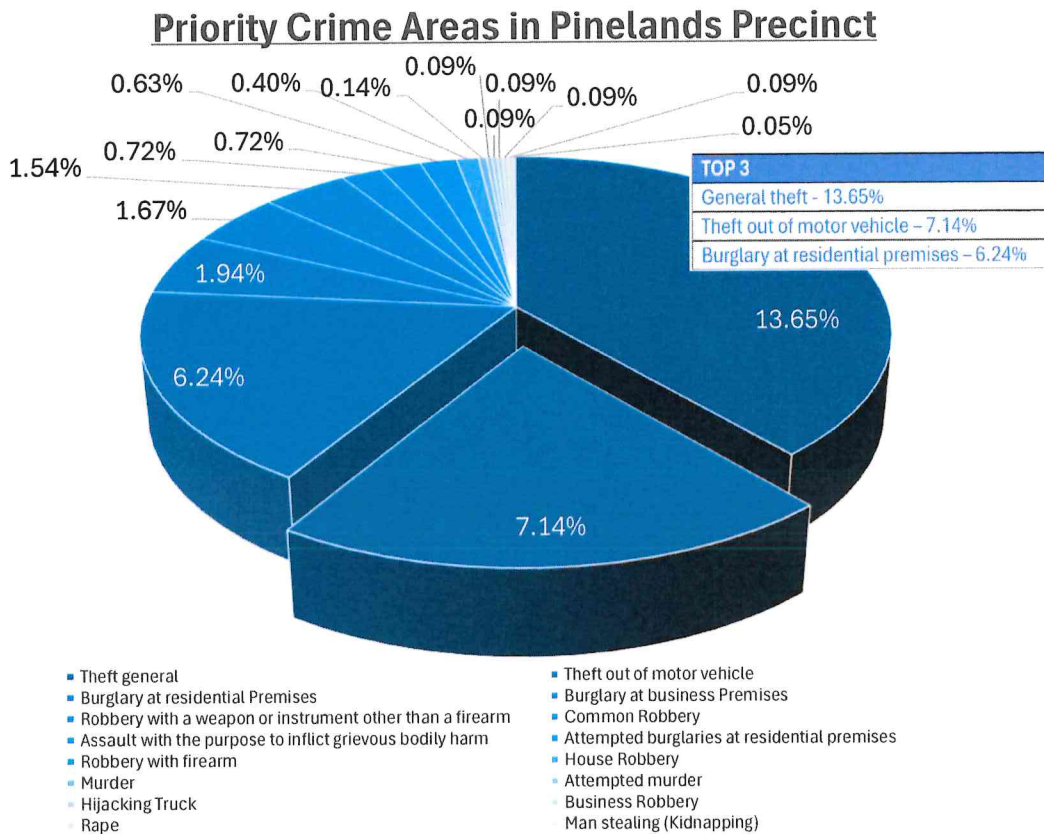
The data highlights a significant disparity between the number of reported crimes (2,263) and the number of victims (283) within the same period. This discrepancy could suggest several underlying issues.

Firstly, it's possible that many of the crimes reported involve repeat victimization, where the same individuals or entities are targeted multiple times. This could be particularly relevant for crimes like theft or burglary, where certain properties or individuals might be more vulnerable or exposed to repeated offenses. Addressing this issue would require targeted interventions to protect and support these victims, possibly through crime prevention strategies and enhanced security measures.

Secondly, certain crimes, such as robberies or assaults involving groups, can impact multiple victims at once. These incidents may be recorded as a single crime, although they affect several individuals. This underscores the importance of fostering and expanding victim support (VS) services, which are vital components of SAPS offerings designed to grow and evolve to meet community needs. These services provide emotional and practical assistance through trained volunteers, empowering individuals affected by crime and facilitating their recovery process. By nurturing this support system, we can ensure that all individuals impacted by crime receive the necessary assistance, regardless of whether they directly report the incident, thereby strengthening community resilience and fostering trust between residents and law enforcement.

Overall, improving the understanding of crime dynamics in the precinct, alongside enhancing victim support and crime prevention strategies, could mitigate the effects of crime and improve community safety and trust in law enforcement.

### 4.3 Priority crimes in Pinelands Precinct for year



#### Assumption

The priority crime areas in the Pinelands precinct are predominantly related to property crimes, with theft and burglary being the most common, while violent crimes, though less frequent, still represent significant concerns.

#### Analysis

The data indicates that the majority of crimes in the Pinelands precinct are related to theft and burglary, with "Theft general" (13.65%) being the most prevalent. This suggests that property crimes are a major concern for the community and likely have a significant impact on residents' sense of security. The high incidence of "Theft out of motor vehicle" (7.14%) and "Burglary at residential premises" (6.24%) reinforces the need for targeted strategies to reduce property crimes, such as increased patrols, community awareness programs, and improved security measures.

While violent crimes such as "Robbery with a weapon or instrument other than a firearm" and "Common Robbery" occur less frequently, they are nonetheless critical due to their potential impact on community safety and fear of crime. The relatively low incidence of more severe crimes like "Murder" (0.14%) and "Rape" (0.09%) is positive but should not lead to complacency; these crimes require focused prevention and investigative resources to ensure they remain rare.

Efforts to address these crime areas should include a combination of proactive policing, community engagement, and partnerships with local businesses and residents to improve surveillance and reporting. Additionally, analysing patterns and hotspots within these crime categories can help in deploying resources more effectively and developing tailored interventions. By addressing both property and violent crimes comprehensively, the precinct can enhance overall community safety and trust in law enforcement.

#### 4.4 Community perception of overall safety in Pinelands Precinct

There are many community-based organisations that SAPS interacts with, including the CPF, the Thornton and Pinelands NWH, Pinelands CID, Pinelands and Thornton Rate Payers Associations, Pinelands SAPS VEP team, Pinelands SAPS volunteer Commissioners of Oaths program, local Security Services Providers, Religious Institutions, Learning Institutions, Youth Care facilities and Elderly care facilities amongst others.

##### Assumption

The numerous community-based organisations collaborating with SAPS in the Pinelands precinct suggest a positive influence on the community's perception of safety, contingent on the quality of these interactions.

##### Analysis

The active involvement of groups like the CPF, neighbourhood watch, and civic associations indicates a solid community-police partnership aimed at enhancing safety. These organisations facilitate dialogue and collaborative crime prevention efforts, potentially boosting trust and perceived safety. Programs such as the Victim Empowerment Program and volunteer initiatives further support community well-being and trust in law enforcement. However, the effectiveness of these efforts depends on transparent communication, responsiveness to community concerns, and tangible outcomes like crime reduction. Continuous engagement and adaptation to community needs are essential for sustaining positive safety perceptions.

#### 4.5 Community experience with SAPS in the Pinelands Precinct (12 Months)

- SAPS is very supportive of all community-based organisations as well as individual requests
- SAPS staff is always helpful and informative
- All stakeholders have regular crime awareness programs and meeting with SAPS
- There are sometimes reported incidents of difficulties or problems experienced between SAPS and community members and organisations.
- SAPS visibility remains an issue and being under resourced

##### Assumption

The relationship between the community and SAPS is largely positive, supported by regular engagement and effective communication, but is hindered by occasional interaction challenges and resource constraints.

##### Analysis

While the community appreciates the support and informative nature of SAPS, as well as the proactive crime awareness efforts, the issues of limited visibility and reported interaction difficulties suggest that SAPS may need to address resource allocation and communication strategies to enhance community trust and safety outcomes.

#### 4.6 Visibility of SAPS Officers (as per statistics provided by SAPS)

16 per shift

#### 4.7 Visibility of SAPS vehicle patrols (as per statistics provided by SAPS)

1 x vehicle (not enough to patrol and respond to call outs in the Pinelands Precinct)

##### Assumption for 4.6 and 4.7

The Pinelands precinct faces significant challenges in maintaining effective law enforcement presence and responsiveness due to insufficient staffing and inadequate vehicle patrol resources.

##### Analyses for 4.6 and 4.7

The Pinelands Precinct faces considerable challenges in ensuring an effective law enforcement presence and responsiveness, as highlighted by the current statistics. These limitations underscore the need for enhanced staffing and more vehicle resources to adequately cover the Pinelands precinct. Furthermore, the absence of comprehensive and verifiable data limits the ability to conduct a thorough analysis and furthermore develop informed recommendations.

#### 4.8 Temporal Crime Trends

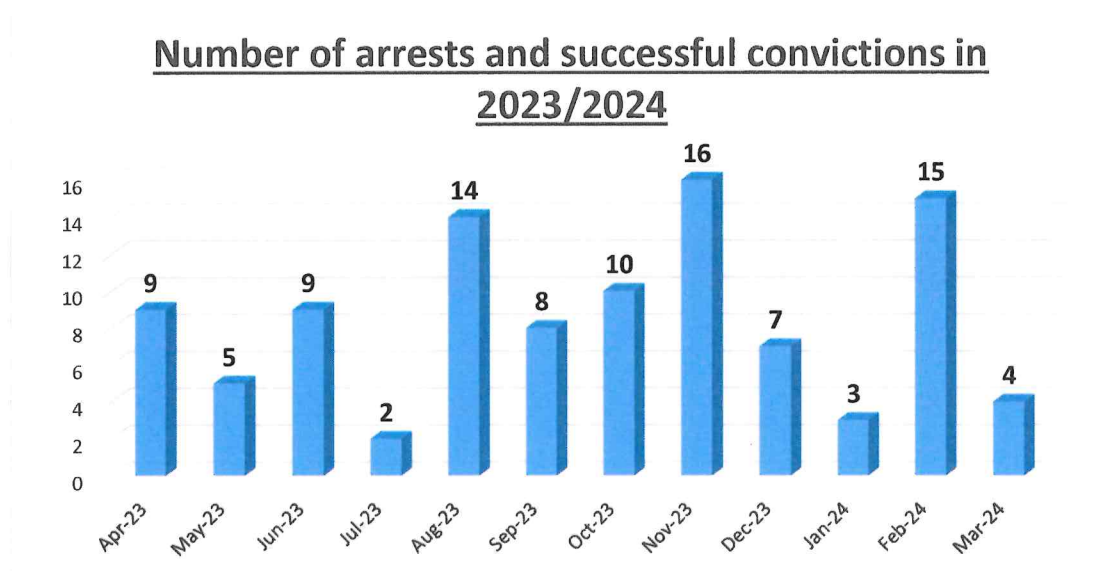
##### Assumption

Crime rates may vary by month, reflecting seasonal trends or the effectiveness of preventive measures during certain periods.

##### Analysis

The SAPS and CPF will analyse monthly crime data to identify any patterns or trends. The figures should be compared with broader regional or national trends to understand if Pinelands Precinct is subject to similar influences or if there are unique factors at play.

#### 4.9 Arrests made that led to successful convictions (Per Month)



##### Assumption

There is a significant disparity between the number of arrests made and the number of successful convictions, indicating potential challenges in the legal process, evidence gathering or the way in which information was captured and relayed in writing in the case docket.

##### Analysis

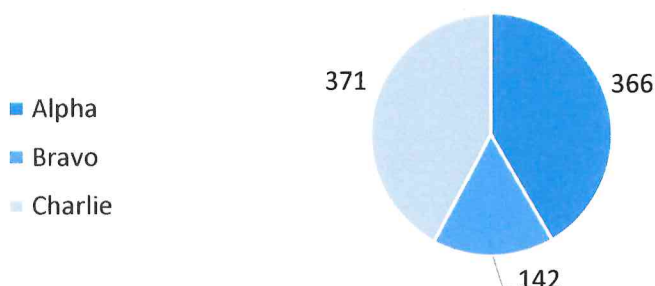
The monthly data on arrests shows variability, with peaks in months like August and November and lows in months such as July and January. This inconsistency could be attributed to fluctuations in crime rates or operational focus. However, the critical concern is the conversion of arrests into successful convictions. The effectiveness of law enforcement efforts is not solely determined by arrests but by how many lead to convictions. This gap may be due to several factors, including inadequate evidence collection, legal challenges, or procedural delays. To improve conviction rates, there might be a need for enhanced training in evidence gathering, support and training on how to capture and write relevant, factual information in a case docket, better coordination with prosecutorial services, and perhaps a review of legal processes to identify bottlenecks.

#### 4.10 Experience with SAPS response time (Per month)

879 complaints

##### Number of Complaints received for 2023/2024

(avg time – min 68 Sec 25)



##### Assumption

The current SAPS response times may not meet the community's expectations, potentially eroding public trust and satisfaction with police services.

##### Analysis

With 879 complaints received regarding response times, it is evident that there is significant public concern. The average response time, with a minimum of 68 minutes and 25 seconds, suggest a wide variation in service delivery. The categorisation into Alpha, Bravo, and Charlie suggests prioritisation based on urgency, but the high number of complaints indicates that even critical incidents may experience delays. This could be due to resource constraints, such as insufficient staffing or vehicle availability, or logistical challenges. To enhance response times, SAPS could consider strategies such as optimising resource allocation, increasing staffing levels, and leveraging technology for better incident management. Improving response times is crucial for building community trust and ensuring effective policing.

#### 4.11 SAPS Covert Operations Conducted for year 2023-2024

288

#### 4.12 SAPS Overt Operations Conducted per month

19 Per Month

##### Assumption for 4.11 and 4.12

The current level of covert and overt operations conducted by SAPS in the Pinelands precinct is insufficient to effectively combat crime, due to constraints in staffing and resources, as well as a lack of comprehensive actual verifiable data on the success of these operations. For this reason, we could not provide an analyses and recommendation.

#### 4.13 Experience with SAPS community support in Pinelands precinct

\*\*The below information was received from SAPS but no evident statistical audit data was received to conduct an assumption and analyses in order to make a recommendation.

- Pinelands community and stakeholders try to understand at the best of times the challenges with all SAPS resources that are not in place, and being under resourced remains a daily struggle.

#### 4.14 SAPS visibility and support at local schools

\*\*The below information was received from SAPS but no evident statistical audit data was received to conduct an assumption and analyses in order to make a recommendation.

- Regular daily patrols are conducted by SAPS in and around all the schools in the Pinelands and Thornton areas.
- Regular courtesy check in visits is conducted by SAPS. A register is kept on the schools premises and signed to indicate the dates and times of these visits.
- The mission of SAPS is to prevent and combat anything that may threaten the safety.
- CPF has taken the lead and supported SAPS with the initiation of the Safe Schools Committee to implement the 9-point WCED Safe School plan into all the schools in the precinct

#### 4.15 SAPS visibility in areas where there are religious institutions

\*\*The below information was received from SAPS but no evident statistical audit data was received to conduct an assumption and analyses in order to make a recommendation.

- All religious institutions are well informed of all the emergency contact numbers and local stakeholders. (CPF, CID, NHW, local security services providers)
- SAPS provide a security visibility presence at any religious institution event, if requested to do so.
- CPF has taken the lead and supported SAPS with the initiation of a Spiritual Crime Prevention Committee for the precinct.

#### 4.16 SAPS PR & Marketing Communication in Pinelands Precinct (12 Months)

- The Pinelands SAPS Station marketing was done by the previous Station Commander and currently there is a more professional diverse team managing all PR and Marketing related matters. In the past three months the Pinelands Precinct CPF and SAPS Station featured 7 times in the 4 different community Newspapers/Magazines for their pro-active and re-active work in the Pinelands Precinct.

##### Assumption

The establishment of a more professional and diverse PR and Marketing Support team at the Pinelands SAPS station suggests an improvement in communication strategies, but a significant increase in public awareness efforts is still necessary.

##### Analysis

The introduction of a specialised PR and Marketing Support team indicates a strategic move towards enhancing how SAPS communicate its initiatives and achievements to the community. With recent features in community newspapers and magazines, there is a clear effort to highlight the precinct's proactive and reactive policing efforts, aiming to build trust and transparency.

Despite these efforts, the acknowledgment of a need for increased public awareness suggests that current strategies may not be fully effective in reaching or engaging the entire community. This could be due to limitations in communication mediums or messaging that does not fully resonate with all community members.

To address this, the PR and Marketing Support team should consider diversifying their communication channels, incorporating digital and social media platforms, and organising community outreach events. These efforts can help ensure broader reach and engagement. Additionally, crafting messages that directly address community concerns and showcasing positive outcomes can further enhance public awareness and involvement. Regular assessment and adaptation of strategies will be key to achieving comprehensive community engagement.

## **5. Recommendations to consider based on post-audit crime statistic outcome**

In response to the audit findings, a comprehensive strategy is recommended to enhance public safety and community engagement in the Pinelands Precinct. By integrating these recommendations and strategies into this Safety Plan working document, the Pinelands Precinct CPF could potentially enhance its safety and security outcomes and serve as a leading example of effective community policing and engagement. Focus should be placed on the following key areas and be integrated into the Pinelands Precinct CPF Safety Plan:

### **5.1 Enhanced Focus on Property Crimes**

Prioritise initiatives targeting theft and burglaries through community watch programs, improved lighting, and security measures. Collaboration with local businesses and residents to implement advanced security technologies is vital for reducing these crimes.

### **5.2 Community Engagement and Communication**

Leverage the positive relationship between SAPS and the community to upscale engagement initiatives. Regular town IMBIZO meetings, safety workshops, and neighbourhood events will foster trust and cooperation, potentially serving as a model for other precincts. Maintain transparency through newsletters and reports to keep residents informed and involved.

### **5.3. Regular Review and Data-Driven Strategies**

Conduct quarterly reviews of operations to assess effectiveness and adapt strategies according to emerging crime trends. Ensure efficient resource allocation by monitoring crime data and adjusting patrols to address peak periods or high-risk areas.

### **5.4. Technology and Surveillance Enhancement**

Investing in advanced technology and surveillance systems is essential to monitor high-risk areas, deter criminal activity, and improve response times. This strategy should include the deployment of additional surveillance cameras and the establishment of Vehicle Check Point (VCP) operations to enhance area coverage and security. These modern solutions are designed to complement traditional policing methods. Notably, Pinelands and Epping 1 have successfully implemented City Improvement Districts (CIDs), illustrating the benefits of such initiatives. It is crucial for all stakeholders to collaborate and support efforts to establish CIDs in the Thornton and Ndabeni suburbs.

### **5.5. Stakeholder Collaboration and Benchmarking**

Facilitate regular meetings with all safety and security stakeholders to align efforts and share information. It is critical that all stakeholders know their roles and responsibilities and who they need to report to in the command and communication structure of SAPS and the CPF. Compare local crime statistics against regional and national trends to identify areas for improvement and guide future strategies.

#### 5.6. Youth and Spiritual Engagement

Implement youth mentorship programs and engage with spiritual leaders to support crime prevention and promote positive community values. These initiatives aim to prevent juvenile delinquency and bolster community cohesion.

#### 5.7. Emotional Wellness Support

Implement and support SAPS and other Safety and Security stakeholders with personal and group wellness empowerment support programs.

#### 5.8. Environmental Design and Emergency Planning

Collaborate with urban planners to improve public space design, lighting, and infrastructure, reducing crime opportunities. Develop a comprehensive emergency response and disaster management plan to enhance community resilience.

#### 5.9. Feedback and Reporting Mechanisms

Establish clear channels for residents to report safety concerns and provide feedback on initiatives, ensuring a responsive and adaptive approach to community safety.

### **6. Goal of Pinelands Precinct CPF Safety Plan**

To reduce crime rates by implementing targeted crime prevention strategies, enhancing community policing initiatives, and fostering strong partnerships with residents, stakeholders, and law enforcement agencies to create a safer and more secure environment for all and keep it sustainable.

### **7. Key Objectives for the Pinelands Precinct CPF Safety Plan**

- 7.1 Increase community awareness and participation in crime prevention programs and initiatives.
- 7.2 Implement data-driven strategies to target high-crime areas and reduce criminal activity.
- 7.3 Enhance collaboration with local law enforcement agencies to improve response times and effectiveness in addressing safety concerns.
- 7.4 Provide training and resources to empower residents to take an active role in enhancing neighbourhood safety.
- 7.5 Evaluate and adjust safety initiatives based on feedback from residents and stakeholders to ensure effectiveness and relevance.

## **8. Key Stakeholders of the Pinelands Precinct CPF**

- South African Police Service (SAPS)
- City Improvement Districts (CID)
- Security Stakeholders
- Law Enforcement
- Correctional Services
- Traffic Services
- Neighbourhood Watch Groups
- Community-Based Organisations
- Local Businesses
- Residents and Homeowners Associations
- Local Schools and Educational Institutions
- Local Religious Institutions
- Local Government and Municipal Authorities

## 9. Pinelands Precinct CPF Safety Plan 2024 - 2027

Key Priorities are based on outcomes as per Pinelands Precinct Community Police Forum stakeholder, community and business strategic safety workshop held on 01 June 2024.

The Community Police Forum is committed to implementing a safety plan that emphasises an integrated approach, incorporating spatial, social, and institutional planning to address safety of the community comprehensively.

Key Priority	Objective	Activities	Responsible	Timeline	M&E
1. Community Engagement and Awareness	Enhance community safety through active engagement, awareness, and collaboration	<p>Community Safety Workshops and Seminars</p> <p>Partnership with Safety and Security Stakeholders CID and Neighbourhood Watch Programs</p> <p>Safety Information Distribution (Pamphlets and Website / Social Media Platforms and other Digital resources)</p> <p>Comprehensive Communication Strategy</p> <ul style="list-style-type: none"> <li>Promote community involvement with regular updates on safety</li> <li>Utilise social media, newsletters, and community meetings (MBIZO's) for engagement.</li> </ul> <p>CPF Membership Campaigns</p> <ul style="list-style-type: none"> <li>Drive campaigns to increase CPF membership and community involvement.</li> </ul> <p>Stakeholder Networking:</p> <ul style="list-style-type: none"> <li>Identify and network with key Safety and Security Stakeholders within the Pinelands Precinct to foster collaboration.</li> </ul>	<p>CPF Project / Comms Coordinator M&amp;E Coordinator</p> <p>CPF Exec, SAPS Liaison Officers</p> <p>CPF Project / Comms Coordinator IT Compliance Officer</p> <p>CPF Project / Comms Coordinator M&amp;E Coordinator</p> <p>CPF Secretary</p> <p>CPF Project / Comms Coordinator SAPS</p>	<p>Quarterly, ongoing for the next three years</p> <p>By Q4 2024; ongoing collaboration</p> <p>Bi-monthly, ongoing</p> <p>Strategy developed by Q1 2025; Q2 2025 implementation, ongoing</p> <p>Monthly, Quarterly, ongoing</p> <p>By Q4 2024; ongoing engagement</p>	<p>Post-Event Surveys</p> <ul style="list-style-type: none"> <li>Conduct surveys after events to measure community participation and knowledge retention. Within 2 weeks post-event, - ongoing</li> </ul> <p>Website and Communication Compliance:</p> <ul style="list-style-type: none"> <li>CPF website and dedicated email accounts to ensure compliance with POPIA (Protection of Personal Information Act).</li> <li>Website and email accounts established by Q4 2024; ongoing maintenance and updates</li> </ul> <p>Evaluation and Reporting</p> <ul style="list-style-type: none"> <li>Compile quarterly reports to assess the impact of community engagement activities and adjust strategies as necessary. (Quarterly, ongoing)</li> </ul>

Key Priority	Objective	Activities	Responsible	Timeline	M&E
2. Targeted Crime Prevention Strategies	Implement targeted, data-driven crime prevention strategies to address local crime issues, enhance community engagement, and strengthen collaboration with law enforcement to reduce crime rates and improve safety in the Pinelands Precinct over the next three years.	<p>Grant Writing and Funding Strategies: - Pursue grant opportunities and develop funding strategies to support safety initiatives.</p> <p>Collaborate with SAPS Pinelands on operational planning and target setting.</p> <p>Conduct weekly reviews of crime statistics and incidents with SAPS to ensure accurate reporting and documentation.</p> <p>Ensure correlation between CID control room incident reports and SAPS reports.</p> <p>Compile and maintain a detailed list of safety and security stakeholders, outlining their resources, roles, responsibilities, and communication lines within the precinct.</p> <p>Implement CCTV cameras in designated high-crime areas with CID support.</p> <p>Enhance daily Safety Structure patrols, VCP's and visibility in identified crime hotspots.</p> <p>Conduct regular crime analysis and mapping to identify trends and patterns.</p>	<p>CPF Fundraising Officer</p> <p>SAPS, CPF Exec</p> <p>SAPS, CPF Exec Security Stakeholders M&amp;E Coordinator</p> <p>SAPS, CPF Exec CID</p> <p>CPF Exec Safety Stakeholder Project Coordinators SAPS, CID</p> <p>CPF Exec, CID Exec CID Support Team</p> <p>SAPS, CID, NHW, CPF Exec, Security Stakeholders</p> <p>SAPS, CIMAC, CPF Exec CID, M&amp;E Coordinator</p>	<p>Annual grant application cycle, monitoring, submissions – ongoing</p> <p>Ongoing, reviewed quarterly</p> <p>Monthly ongoing</p> <p>Weekly / Monthly ongoing</p> <p>Weekly / Monthly ongoing</p> <p>Weekly / Monthly ongoing</p> <p>Weekly / Monthly ongoing</p> <p>Weekly / Monthly ongoing</p> <p>Weekly / Monthly quarterly reports, ongoing</p>	<p>Compare crime rates before and after implementing targeted strategies to assess effectiveness.</p> <p>Conduct crime analysis to identify hotspots and implement targeted operations in those areas (specify areas).</p> <p>Review and analyse monthly crime statistics, CIMAC and Operational Business Division (OBD) stats.</p> <p>Evaluate the effectiveness of crime prevention and social development programs.</p> <p>Generate monthly reports on activities, including response times of SAPS and security stakeholders.</p> <p>Monitor the arrest-to-conviction ratio to gauge the effectiveness of law enforcement efforts.</p> <p>Manage the Community Information Board (CIB) and oversee the recruitment process for stakeholders.</p>

Key Priority	Objective	Activities	Responsible	Timeline	M&E
3. Strengthening Partnerships and Collaboration	Enhance partnerships and collaboration with key stakeholders to improve resource sharing, alignment of efforts, and overall effectiveness in achieving shared goals within the next three years.	<p>Host regular meetings with law enforcement agencies, community stakeholders, and residents to foster collaboration (e.g., VCP collaboration, Metro, Law Enforcement, CID support).</p> <p>Establish and strengthen partnerships among law enforcement, local government, community organisations, and social services for a unified safety approach. (SAPS SSC and SCP Committee support)</p> <p>Develop and advocate for policies supporting community safety initiatives in collaboration with policymakers.</p> <p>Facilitate communication and coordination between agencies like police, fire departments, and emergency services for an integrated response to safety issues.</p> <p>Resource Allocation Assess and allocate resources efficiently to areas of greatest need.</p> <p>Training Programs Provide ongoing training on community policing and crisis intervention. (Volunteers)</p> <p>Crisis Response Planning Develop and update crisis response plans for emergencies.</p>	<p>CPF Exec SAPS CID NHW Correctional Services Law Enforcement Safety Stakeholders</p> <p>CPF Exec, SAPS CID, NHW SSC, SCP Safety Stakeholders Government</p> <p>CPF Exec SAPS Gov Legislative Liaison CID</p> <p>CPF Exec, SAPS CID, Disaster Management Exec Crisis Response NHW</p> <p>CPF Exec, SAPS CID, NHW Safety Stakeholders Community</p> <p>CPF Exec, SAPS Training &amp; Capacity Team</p> <p>CPF Exec, SAPS CID, NHW Crisis Response</p>	<p>Quarterly ongoing, reviewed bi-annually</p> <p>Policy development and inter-agency collaboration (Year 1-3, with annual evaluations).</p> <p>Year 1-3, with quarterly reviews).</p> <p>Year 1-3, with biannual assessments</p> <p>Year 1-3, with biannual assessments</p> <p>Year 1-3, with quarterly reviews</p> <p>Year 1-3, with annual sessions/updates</p>	<p>Gather feedback on successful collaborative operations.</p> <p>Conduct surveys with partners to assess the effectiveness of collaboration efforts.</p> <p>Regularly review partnership outcomes and adjust strategies as needed.</p> <p>Monitor participation rates in community programs and initiatives.</p> <p>Evaluate resource allocation efficiency through periodic audits.</p>

*Private & Confidential*

Key Priority	Objective	Activities	Responsible	Timeline	M&E
4. Empowering Residents, Stakeholders and Council with Training and Resources	Provide safety training and resources to residents, stakeholders, and council members to enhance skills and empower the community for effective governance and crime prevention within two years.	<p>Host quarterly safety and security workshops for residents.</p> <ul style="list-style-type: none"> <li>Provide self-defence classes to enhance personal safety skills.</li> <li>Distribute safety toolkits containing emergency contact information and resources.</li> </ul> <p>Organise community clean-up events to improve neighbourhood aesthetics and safety. (Apply CPTED principles )</p> <p>Install and maintain adequate street lighting in public areas to deter crime and improve night visibility.</p> <p>Implement CCTV cameras in strategic locations to monitor high-risk areas and support law enforcement.</p> <p>Apply Crime Prevention Through Environmental Design (CPTED) principles to public spaces to discourage criminal behaviour.</p> <p>Develop and maintain safe pedestrian pathways and sidewalks to encourage foot traffic and reduce crime risk.</p> <p>Regularly maintain and clean public spaces. Implement traffic calming measures to enhance pedestrian safety.</p> <p>Erect clear community signage to guide residents and visitors, enhancing awareness of safety initiatives.</p> <p>Encourage building and public space designs that maximize natural surveillance.</p>	<p>CPF Exec, SAPS Community Safety Officers, Local Government Infrastructure Teams</p> <p>CPF Exco, CID, NHW, Urban Planning and Design Teams</p> <p>CPF Exec CID, NHW SAPS</p> <p>CPF Exec, CID, SAPS Public Works &amp; Transportation Department</p> <p>CPF Exco, CID, NHW, Homeowners and Ratepayers Associations, Council Urban Planning and Design Teams</p> <p>CPF Exco, CID, NHW, Council - Urban Planning PRRA</p> <p>CPF Exec, SAPS CID, Council Community Signage and Awareness Teams</p> <p>CPF Exec, SAPS CID, NHW, Council, PRRA</p>	<p>Year 1-3, with quarterly reviews</p> <p>Year 1-2, with annual assessments</p> <p>Year 1-3, ongoing evaluation</p> <p>Year 1-3, with biannual reviews</p> <p>Year 1-3, with ongoing monitoring</p> <p>Year 1-3, with periodic updates</p> <p>Year 1-3, with annual evaluations</p> <p>Year 1-3, ongoing monitoring and monthly reporting</p>	<p>Conduct pre-and post-training surveys to assess residents' confidence and knowledge in crime prevention.</p> <p>Evaluate SAPS visibility in the Pinelands Precinct</p> <p>Evaluate sector patrols and outcomes</p> <p>Compile and review monthly crime and incident reports from all stakeholders. Correlate incident data received</p> <p>Evaluate the growth of Community In Blue initiative to increase community involvement.</p>

Private & Confidential

Pinelands CPF Safety Plan  
Author: Dr A. M. Hopley  
Dated: 16 September 2024

Key Priority	Objective	Activities	Responsible	Timeline	M&E
5. Ongoing Evaluation and Adaptation of Plan	Establish a continuous evaluation process to regularly assess the effectiveness of the safety plan as a working document, allowing for timely adaptations and improvements based on feedback and changing needs over the next three years.	<p>Design and maintain secure, well-lit parking areas to prevent vehicle theft and vandalism.</p> <p>Shared Communication system for safety stakeholders</p> <p>Actively recruit CPF members and promote the Community In Blue initiative</p> <p>Regularly review and analyse crime data to identify emerging trends and patterns.</p> <p>Conduct feedback sessions with residents and stakeholders to evaluate the effectiveness of safety initiatives.</p> <p>Implement changes and improvements based on evaluation findings to enhance safety strategies.</p>	<p>CPF Exec, SAPS, CID NHW, Council Community Policing Forum (CPF) Recruitment Teams</p> <p>CPF Exec, SAPS, CID, NHW</p> <p>Community Policing Forum (CPF) Recruitment Teams</p> <p>CIMAC Data Analysis Team</p> <p>CPF Exco, SAPS Safety Coordinators Residents Stakeholders Business owners CPF Safety Plan</p> <p>Review Committee Implementation Teams</p>	<p>Year 1-3, with annual evaluations</p> <p>Year 1-3, with regular system checks</p> <p>Year 1-3, with quarterly recruitment drives</p> <p>Year 1-3, with monthly analyses</p> <p>Year 1-3, with quarterly sessions</p> <p>Year 1-3, quarterly and annually</p>	<p>Conduct quarterly safety plan review meetings with key stakeholders to assess progress and make necessary adjustments.</p> <p>Hold annual comprehensive evaluations to review overall plan effectiveness and update objectives as needed.</p>

Footnote to table:

\*\*Budgets and Resources:

- CPF Exec Treasurer to allocate funding resources for the implementation of safety initiatives, training programs, equipment, and technology upgrades. Seek partnerships with local businesses, government agencies, and community organisations to secure resources and support for community safety projects.
- Each Key Priority with activities will have a separate budget allocation that will be an addendum to the Safety Plan.

### **10. Sustainability and 3 Year Planning (2025 -2027)**

Ensure the sustainability of the Community Safety Plan by incorporating long-term planning, continuous evaluation, and adaptation to changing safety needs. Encourage community ownership and participation in safety initiatives to create a lasting impact on the safety and security of the Pinelands Precinct.

### **11. Conclusion**

The Pinelands Precinct Community Police Forum (CPF) is steadfast in its commitment to collaborating with all safety and security stakeholders to establish a safe, secure, and thriving community for all residents. By implementing this Community Safety Plan and fostering collaboration, communication, and partnership, we aim to address safety concerns, reduce crime rates, and build a resilient and united community that prioritizes the safety and well-being of its members. To ensure the effective implementation of the Safety Plan, it is crucial to develop a Standard Operating Procedure (SOP), and facilitate a workshop between the CPF Executive and SAPS to delineate and delegate responsibilities. Additionally, all responsible stakeholders should sign a Memorandum of Understanding (MOU) with both SAPS and the CPF to mandate their support for the plan's implementation, ensuring the rollout of key priorities, sub-activities, and program initiatives as outlined in the plan. Together, we can make a difference and create a safer future for the Pinelands Precinct. Let us join hands and work towards a community where safety, security, and unity prevail.

Thank you for your commitment and support in ensuring the safety of our community.